

Blood Donation Process



Step 1:

Welcome! Please complete the donor questionnaire honestly.



Step 2:

Your details are captured and a fingerprick test is done to check your haemoglobin level.



Step 3:

Have your medical screening with blood pressure & pulse checked.



Step 4:

Collect your blood pack and proceed to the donation bed.



Step 5:

Donate your unit of lifesaving blood. New, sterile equipment is used for every donation.



Step 6:

Enjoy some refreshments - you are remarkable and deserve it!

Contact Details



Telephone numbers

Main Switchboard
Clinic Information
Manager – Donor Collections
Head – Medical Division
021 507 6300
021 507 6364
021 507 6355
021 507 6329



E-mail

info@wcbs.org.za



Website

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Head Office Address

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Blood Donation

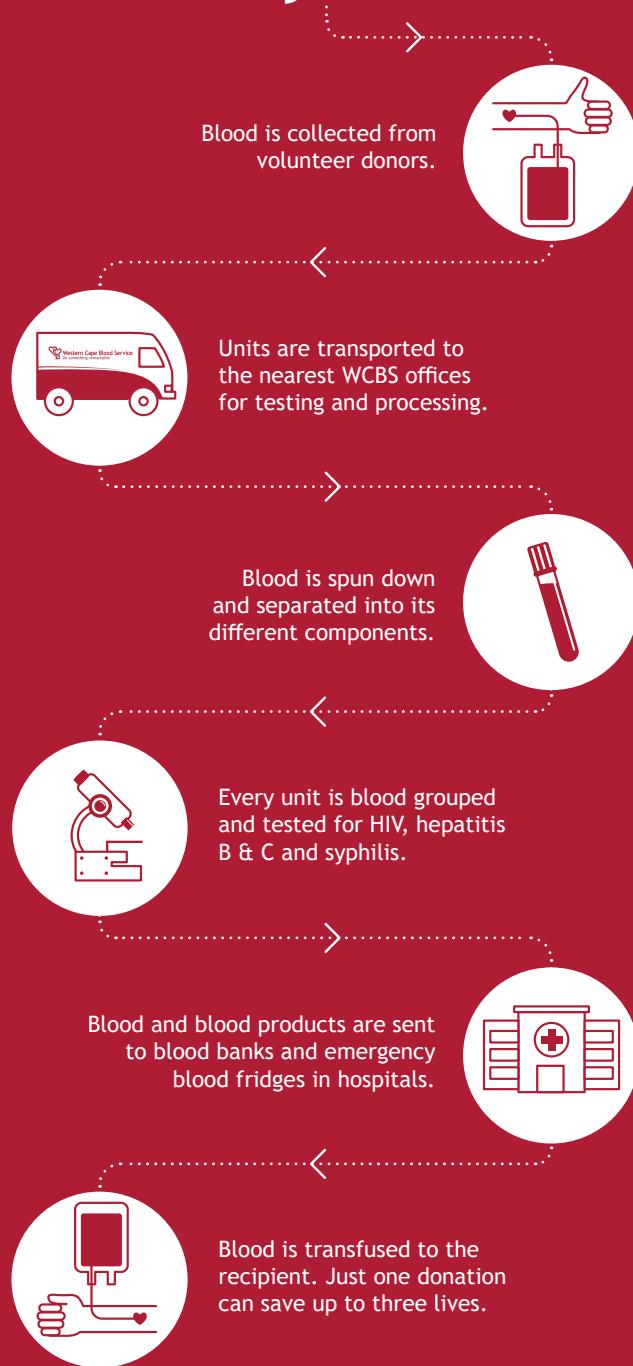


Western Cape Blood Service
Do something remarkable

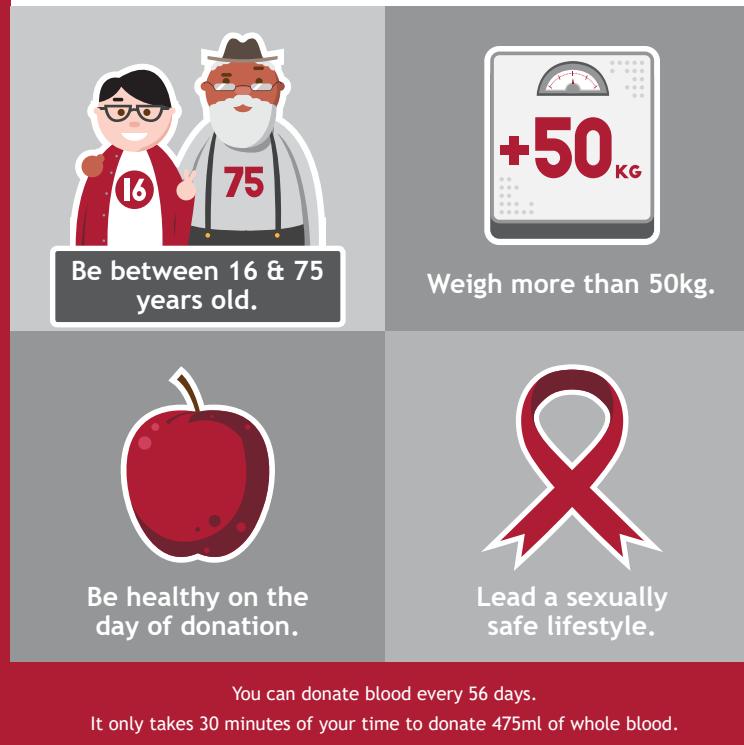


Western Cape Blood Service
Do something remarkable

Journey of Blood

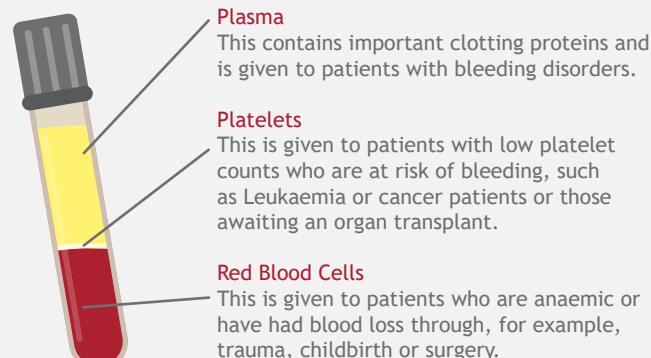


Basic Donor Criteria



How your blood is used

Blood can be divided into three components:



Blood Safety

There are many ways in which WCBS tries to ensure that the blood we collect is as safe as possible for the patient who receives it.

How do we do this?

Donor Selection

We maintain a donor base of healthy, unpaid donors who donate on a regular basis. This has proven to be the safest source of a low risk blood supply. Our donors are all volunteers - their only reward is knowing that they helped save a life.

The safety of our donors is also very important to us, hence our strict criteria about eating and drinking prior to donating and blood pressure checks, to avoid you fainting during or after your donation. We also check your haemoglobin level by fingerprick testing before you donate to make sure that your stores are not compromised by giving blood to someone else.

Donor Education

In order to sustain a safe and healthy donor base, we educate donors on issues of blood safety, donor health and healthy lifestyle choices.

Pre-donation Screening

Donors are subject to strict health and lifestyle criteria and must complete a detailed questionnaire prior to every donation. They are made aware that false or inaccurate information could put their own health and that of the patient at risk.

Donor Exclusion

Donors who realise they may not have answered the questionnaire truthfully or that their donation may be unsafe in any way may contact the Head – Donor Division directly (see contact details on back) to have their donation withdrawn from the blood supply. The privacy and confidentiality of the donor is strictly protected in these situations.

Donor Blood Testing

Every single donation is tested for HIV, hepatitis B, hepatitis C and syphilis.

We use nucleic acid testing to detect viral disease, which is one of the most advanced technologies available. All results of infections tested for must be negative before a blood product is labelled and released to our blood banks. When a donor tests positive for one of these infections, they are contacted to arrange counselling, and their unit is removed and incinerated.